PebblePad

Product Manager & Team Leader

About Us

PebblePad is a Learning Journey Platform used by more than 100 universities in the UK, Australia, Canada and the US. It is used by over 500k learners to help them plan for, make sense of, and showcase their unique experiences and talents.

As a company we have striven for 15 years to influence learning, teaching and assessment – seeking to move away from a model which is content- and course-centric, to one which focusses on learners and learning. As use of the platform grows and matures, so too does our desire to bring talented new leaders into the business.

About You

You are a highly motivated and experienced learning designer or educational technologist. You will have experience of leading others, and of leading projects to successful conclusions. You will share our vision to change the way learning is designed, experienced and assessed and will help us deliver this through your leadership of our product design team.

About the Opportunity

Organised around scrum principles our development teams deliver multiple product releases throughout the year. Some releases add value to the core product, others deliver custom projects designed to enhance the use of the platform in specialist contexts. All releases seek to improve the end user experience – whether student, teacher or assessor.

You will lead a product design team made up of a UX designer, product owner and educational technologist. You will manage the product roadmap and ensure that every feature or enhancement improves the utility and user experience of the platform. You will work alongside our lead software engineers and report to the Development Director.

You will be encouraged to spend time with our customers to understand the myriad ways in which they use the platform, and to prioritise the diverse development requests that arise from regular liaison. You will facilitate an open and collaborative working relationship with our international team of implementation consultants – the folks who help our customers get the best possible value from PebblePad.

This will be a highly collaborative role and therefore we expect the successful candidate to work from our Telford offices for the majority of the time.

About the job

- Work with stakeholders to understand and articulate business requirements to a high-standard.

- Be a strong advocate for our customers internally. You will set product requirements and roadmap priorities by deeply understanding our customers needs, speaking directly to our end-users (both internal and external) listening to and interpreting their feedback.

- Lead and mentor the product design team ensuring sufficient and appropriate professional development opportunities are offered and undertaken.

- Collaborate with developers and other stakeholders in order to produce well-articulated product concepts, formulated with clear goals and benefits, that ensures our product is useful, delightful and delivered in a timely manner.

- Use data-informed thinking to measure and quantify impact on a regular basis, and align the product roadmap with our corporate strategy.

- Help to drive a product vision which is aligned with the strategic company goals, and consistently and clearly communicate that vision to motivate team members and help them contextualise their day-to-day work.

About your skills and experience

Essential

- Natural collaboration skills, able to bring business stakeholders and software developers to a shared understanding and direction.

- Dedication to the craft of product management and creating delightful user experiences.

- Experience owning large, complex product initiatives to successful completion.

- Experience mentoring and line managing.

- Excellent analytical and problem-solving skills.

- Excellent communication skills that enable you to clearly articulate rationale behind your concepts and evangelise them across the business.

- Ability to thrive in a cross-functional team on business-critical projects.

- Ability to work with and mixture of in office and remote teams.

Desirable

- Experience making difficult, data-driven decisions (including A/B testing, User Testing, Analytics, Market Research, Competitor Analysis, Defining Metrics and KPIs)

- An understanding of agile software development projects and life-cycles.

- Experience writing agile user stories in a collaborative environment.

- UX design skills, wireframing and mocking designs with tools like Sketch

- Familiarity with delivering cloud-based web applications, especially AWS

- An understanding of Continuous Delivery practices;

- Experience with Jira, GitHub, Slack and Office 365;

About the rewards

£38k – £52k and a generous [benefits package](#)

To apply

Please send a copy of your CV with a covering letter telling us why this job is for you to

jobs@pebblepad.co.uk